



KYOCERA SGS Precision Tools, Inc.

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KYOCERA SGS Precision Tools: Coronavirus and Supply Constraints Update

To KSPT Business Partners and Customers:

Please be advised that KYOCERA SGS Precision Tools (KSPT) has temporarily closed its West Coast Service Center in Orange as a result of the most recent declaration made by the Governor of California. The following measures have been put into place to continue to service our customers that may be adversely affected by this development:

- Telephone services have been rerouted to the Customer Service Department in Munroe Falls, Ohio. Please note that this KSPT Department is staffed 8:00AM to 5:00PM (EST).
- Order fulfillment will be performed primarily from the main KSPT Distribution Center in Munroe Falls, Ohio and supported by satellite warehouses located in Fort Worth, Texas and Birmingham, Alabama.
- Regrind services, even those in process, are halted until such time as the facility reopens.

All other KSPT facilities are open and operational. Please contact the KSPT Headquarters in Munroe Falls, Ohio with questions or concerns (+1-330-686-5700).

The health of KSPT employees and the continued service of our customers continues to be of primary importance in these difficult times. Further updates will be provided in accordance with developments.