

March 26, 2020

## To our customers and business partners:

The coronavirus (Covid-19) pandemic continues to impact our lives at home and at work. New York City is the hardest hit area in the country, which has resulted in Governor Cuomo issuing stringent guidelines for businesses to maximize social distancing. We are taking both mandated and voluntary health and safety measures for our employees.

I am writing you to address how this is impacting Dynabrade's ability to make and ship products.

## Dynabrade will resume and continue operations on a reduced basis as of Friday, March 27, 2020

As you are aware, Dynabrade is a manufacturer of portable abrasive power tools and provides products to a variety of sectors including the Agriculture, Aerospace and Defense, Medical, Pharmaceutical, Transportation, and Energy industries, as well as several others.

Our customers, many of whom are deemed "**essential**" as described in Governor Cuomo's Executive Order 202.6 issued on March 18, 2020, and "Essential Business" guidance issued by Empire State Development and "**critical**" under Federal guidance, depend on us to provide an uninterrupted supply of products, which remain critical to the maintenance of their supply chains and ongoing operations.

Federally, the Centers for Disease Control (CDC) *Coronavirus Guidance* and the Department of Homeland Security's (CISA) *Guidance on the Essential Critical Infrastructure Workforce*; deemed that the maintenance of "Critical Infrastructure" for many sectors that Dynabrade supplies products to is considered to be **vital** to national economic security, defense, and public health and safety.

We understand that many of you depend on us to provide an uninterrupted supply of our products, which remain crucial to the maintenance of your supply chains and ongoing operations. **To support those customers and end users who are critical or essential**, we will be resuming operations in the coming days, while taking both mandated and voluntary health and safety measures for our employees.

We will continue to monitor and comply with CDC and CISA guidelines, as well as state and local regulations relating to the Critical Infrastructural Industry and Essential Businesses, and we will provide updates as circumstances change.

Sincerely,

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Hardy Hamann President and CEO

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We listen. We observe. We optimize. The Dynabrade Difference!

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